

Representation against the Tumblers licence application

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I am writing to register my objection to the granting of a premises licence for Tumblers Wine Bar at 1, Mustons Lane, Shaftesbury, Dorset, SP7 8AD, application reference no. 168048.

The wine bar has been operating since the end of July 2025 under the existing licence for San Tonino Italian Restaurant which has existing restrictions, namely the prohibition of the use of the outside space, including the patio, and off sales. I have previously sent copies of the letters received from Dorset Council and the solicitor for the original licensee stating that the outside area would not be used and off sales would be prohibited. These restrictions have been, and continue to be, breached by Tumblers Wine Bar. I have been made aware that both the licensee and Tumblers Wine Bar have been informed of these restrictions but have not stopped using the outside space.

The noise and disruption from the wine bar, which includes laughing, arguing, shouting, singing and foul language, prevents quiet enjoyment of my house and garden and prevents sleep. I have sent recordings of the noise heard from my bedroom to the licensing department taken at various times over the past 11 months. I liken this disruption to someone moving into the neighbourhood and partying six days a week. I have even witnessed a patron leaving the patio area, urinating in the carpark then returning to the bar.

[REDACTED]

I note that the application is for an increase in operating days and hours, live and non live music, all of which will result in further disruption.

On the application Mr Davey states that they will work positively with local residents and minimise disturbance to local residents but we have never been consulted regarding the opening of the wine bar, its operation and impact on our residential area or on any matters at all, not even regarding this current application. He further states that they will monitor the noise levels but that does not appear to have been done in the past 11 months of operation and I do not expect that it will be in the future or that it will be restricted to an acceptable level.

I do not have confidence that, should the licence be granted, the restrictions and limitations within the application would be adhered to as the bar continues to operate in full knowledge of the current restrictions of use as well as customers continuing to sit outside after closing time

I hope that this objection is given full consideration and that the licence is not granted and current restrictions remain in place.

I request that my personal details below are redacted from any communication with the applicant and the Tumblers Wine Bar team.

Yours faithfully

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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Dear Aileen,

Thank you for your prompt reply.

I notice that in my haste this morning there are a couple of typos in my email. The last paragraph should have read:

We are [REDACTED] and fear that there may be repercussions from the owner if they know who we are. Is there a way to register our objection and have our address and name withheld from the public record?

I also neglected to mention that night was particularly bad with people literally screaming at each other, and this is what prompted me to write to you.

With kind regards,

[REDACTED]

On 13 Jul 2026, at 10:53, Licensing [REDACTED] wrote:

Hi

Thank you for your representation. We will keep your names withheld from any information sent over to the applicant. Once we have completed the notice period for this application we will contact you again with the details of the hearing.

Kind regards
Aileen

Aileen Powell
Team Leader
Licensing

|

Dorset Council


dorsetcouncil.gov.uk

[<image.png>](#) [<image.png>](#) [<image.png>](#) [<image.png>](#)

From: 
Sent: 13 July 2026 09:35
To: Licensing 
Subject: Licensed premises complaint - Tumblers Bar

You don't often get email from  [Learn why this is important](#)

Good Morning,

We live in  and our . Over the last couple of months we have been woken up by the antisocial behaviour of people leaving the Tumblers Bar late a night. This has included shouting, fighting, cars spinning their wheels and racing round the car park, and men urinating against the wall. Whilst I don't have photographic evidence, we did witness this on 10th April, 3rd May and again on 12th June.

I understand that there is a license renewal application in progress for Tumblers Bar, and we would like to strongly object to the renewal.

We are  and fear that there may be repercussions for the owner if they know who we are. Is there a way to register our objection and have our address and name withheld from the public record?

With regards,



Yes please, I would like to comment on the application.

I have put up with the noise and anti-social behaviour for nearly a year and it has got excessively worse.

There is fighting, people urinating in the car park, drinking from their cars and throwing the cans in the bushes, swearing, playing loud music and I have been contacted the owner Sally multiple times aggressively accusing me of trying to shut down her bar. My aim was never to do that I just wanted to live peacefully in my home with my family. I have lived here since I was a child and brought my home from my mum. In all the years I have lived here I have never had problems like we do now.

I have a [REDACTED] who has been woken to people telling each other they are to kill one another.

I have got to the point I want to sell my property.

Those are my comments.

Thank you.

Kind regards

[REDACTED]

Sent from [Outlook for iOS](#)

From: Licensing [REDACTED]
Sent: Thursday, 02 July 2026 14:15:14
To: [REDACTED]
Subject: Re: New complaint - LPC849413847

Dear [REDACTED] thank you for your response below, the premises have now applied for a new premises licence for Tumblers. This application is out for consultation to the public which are welcome to comment on, as you have concerns about the behaviour of the licensees, I can withhold your name and address so only your comments will be sent to the applicants and appear in the report when it goes to a Licensing Sub Committee hearing. These hearings are public and you will be invited to attend and speak if wish, but do not have to.

If you wish to comment on the application, you can do so by viewing it on the [Dorset Council website](#) and responding there or you can email us on the licensing@dorsetcouncil.gov.uk by 22 July 2026.

If you have any questions, please let me know.

Many thanks

Kathryn Miller
Senior Licensing Officer

Licensing Team
Licensing
Dorset Council



dorsetcouncil.gov.uk

From: [REDACTED]
Sent: 19 June 2026 15:48
To: Licensing [REDACTED]
Subject: Re: New complaint - LPC849413847

Thank you so much for getting back to me,

This type of behaviour happens every week but I do have certain instances on video.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

I am not complaining for any other reason than the safety of me and my son in our own home.

I have a video of a fight breaking out and people urinating on the 3rd of May from the hours of 11:00. I also have a video of a cars wheel spinning and burning their tyres on the 12th of June at 21:59 and I have a video of people shouting aggressively from the bar on April the 10th.

I have had to call the police twice since the bar has opened.

Kind regards

[REDACTED]

From: Licensing [REDACTED]
Sent: Friday, 19 June 2026 15:29:04

To: [REDACTED]
Subject: Re: New complaint - LPC849413847

Dear [REDACTED], thank you for your email regarding the issues you have been experiencing from Tumblers, I would be grateful if you could please let me know what dates and times the incidents you have mentioned below have occurred so that I can investigate and raise it with the owner.

Many thanks

Kathryn Miller
Senior Licensing Officer

Licensing Team
Licensing
Dorset Council

[REDACTED]
dorsetcouncil.gov.uk



From: Licensed premises complaint <donotreply@dorsetcouncil.gov.uk>
Sent: Friday, June 19, 2026 14:45
To: Licensing <licensing@dorsetcouncil.gov.uk>
Subject: New complaint - LPC849413847

About you

Name	[REDACTED]
Email address	[REDACTED]
Contact number	[REDACTED]

Complaint details

Name of premises	Tumblers
Please provide details of your complaint	Anti-social behaviour, fighting, dangerous driving and noise complaint.
Form reference	LPC849413847

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Hi,

I wanted to share my concerns regarding a new license for Tumblers. My concern

isnt so much about Tumblers itself but the anti social behaviour that seems to be associated with it.

I have lived in Shaftsbury for many years and sadly witnessed a rise in anti social behaviour mainly in Angel Lane car park. People urinating in the car park, arguing, driving dangerously has unfortunately become a regular occurance in the late evening Thursday to Saturday's.

I am concerned that an increase in opening hours for Tumblers may lead to further anti social behaviour and would urge the council to install cctv to monitor this as it appears to be not monitored.

Regards

[REDACTED]

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I would like to state that I seriously question the decision to grant a licence to a bar behind the Italian restaurant. I lived in Bell Street for nearly 20 years and have only recently moved. There are a variety of pubs on Shaftesbury high street and while there is housing in the shops above it rarely has to deal with drinking customers standing permanently outside the front of the premises. All the pubs in town have large indoor areas or outside areas that are at least partially protected from families trying to sleep. The bar off Angel Lane car Park has very little interior bar which means that the majority of their customers sit outside. This in itself causes a lot of noise for residents but when the bar closes it allows a large number of customers to move to the car park. Unlike the other premises, there is very little dispersal. Customers purely move down a few steps and congregate together so that they can continue their conversations. This obviously causes noise nuisance but it isn't the sole of the main objections, which are that the car park is now being used as a toilet for urination, a playground for fighting, shouting and arguing among people and some very unsafe driving. If any of this behaviour was seen on the high street I believe there would be outrage. Not only this but it is only a question of time before harm comes to either property or worse still, persons, due to the extremely dangerous driving which must be encouraged by having an audience to watch. I am dumbfounded to understand why a licence was granted after the awful experience locals had from Angola but now to have the ensuing quiet created by the closure of Angola disrupted again by a new bar just seems cruel and unfair to all those who suffered so badly for so long. There was a time when the police station deterred some of the antisocial behaviour but this isn't the case anymore and I think most residents of the area would be in fear of walking through the car park from around 10pm from Thursday through to Sunday. That seems wrong to me. I wholeheartedly object to the granting of a licence to the Tumblers bar.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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Since Tumblers opened there has been sleep disturbing noise from customers at this venue. I am not referring to loud talking. After closing time people gather in Angel Lane car park where there is further disturbance before they eventually set off with a revving of engines. I am concerned that the licence application with greatly extended hours, will be very difficult for residents in Angel Lane, Bell Street, Mustons Lane and the High Street. loud talking. After closing time, there can be more disturbance from people congregating in Angel Lane car park and revving of engines before

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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My partner and I have on numerous occasions experienced abusive comments and anti social behaviour walking through the car park, and I also witnessed a very brazen drug deal being done. This is not the kind of place that Shaftesbury needs at all let alone for them to have longer opening hours!

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]